



Curriculum Vitae

Fabian F.L.P. Otten, MSc.

International Health IT consultant

Project and Implementation management
Change management
EHR/EMR and HIS implementation consultancy
EHR/EMR and HIS customization
Process and information analysis

Specialized in Health IT & Ophthalmic EMR and interfaces



Surname: **Otten**
First name(s): **Fabian (Frederik Leonard Pierre)**
Gender: **Male**
Date of birth: **June 9, 1978**
Place of birth: **Maastricht, the Netherlands**
Nationality: **Dutch**
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Marital status: **Married (two daughters 2014, 2015)**
Residence: **Klimmen (Zuid Limburg), The Netherlands**

RESUME

Fabian is an independent Health IT consultant with a Master in Medical Informatics. He has 15 years' experience in Health IT consultancy and has worked for several consultancy agencies and with international software vendors, participating in dozens of large (international) Health IT projects. Since 2011 he has a dedicated focus on (EMR implementations within) Ophthalmology and has gained broad experience in ophthalmic administrative and clinical processes, customization and interfaces within eye hospitals and eye clinics. Fabian is often asked to participate in Health IT projects as implementation consultant, project- /implementation manager.

EXPERTISE (KEYWORDS)

Project and implementation management, Change management, EMR and HIS system customization (clinical and non-clinical) more specific ifa, FORUM, Epic Kaleidoscope, Ophthalmology, ophthalmic care paths, project and quality assurance, process and information analysis, functional and technical design, Health IT interfaces (e.g. HL7, DICOM).

COMPETENCIES

Reliable, strong analytical & organizational skills, communicative, process-oriented, result oriented, customer focused, quality oriented, independent and team player, high degree of initiative, flexible, eager to learn.

EMPLOYMENT HISTORY

- 12-2012 - Present **Owner / International Health IT consultant at EyeTeam/Smilington, Maastricht (NL)**
Implementation partner for Ophthalmic Electronic Medical Records
Tasks/ responsibilities:
System and interface customization and implementation, project and implementation management, change management, EMR architect, project and quality assurance.
- 10/2011 - 12/2012 **International Health IT consultant, ifa systems AG, Cologne (Germany)**
Global implementation of the leading Electronic Medical Record for Ophthalmology in leading Eye institutes/hospitals and eye clinics.
Tasks/ responsibilities:
Project management, product development (Dutch and International market), system customization and implementation, advisor for board.
- 10/2008 - 10/2011 **SAP IS-H (Healthcare) Consultant, Magma IT Solutions, 's Hertogenbosch (NL)**
Implementation of SAP IS-H and i.s.h.med in leading university hospitals
Tasks/ responsibilities (SAP Healthcare consultant):
 - Point of contact for project deliverables, advisor to team and clients;
 - Performing and guiding SAP IS-H / Patient Management and i.s.h.med implementations
 - Customizing Patient Management en i.s.h.med sub-modules;
 - Conducting user workshops, performing business analysis, gathering business requirements to produce functional and technical specifications;



- Performing extensive hands-on detail SAP IS-H functional configuration;
- Creating functional specifications for ABAP development (enhancement, interfacing, data conversion, including unit testing);
- Preparing training plan, training material and conducting end user training en project member training;
- Preparing test scripts, carry out system integration tests and user acceptance tests;
- SAP IS-H maintenance, enhancement support and process design;
- Developing new products and services for Magma IT Solutions (templates for Patient Management, end-user trainings);
- Managing, coaching and training junior consultants within Magma IT Solutions.

04/2006 - 10/2008

Healthcare Consultant, PMC Advies/consulting, Apeldoorn (NL)

Tasks/ responsibilities:

- Advising hospitals within the area of patient safety and risk management, information management and business intelligence;
- Coordinating, guiding/leading and performing implementations of Healthcare information systems;
- Performing (business) process and information analysis, analyzing, describing and optimizing business processes;
- Coordinating and performing system product development;
- Preparing technical and functional documentation (including functional specifications, release notes);
- Functional and unit testing.

01/2003 - 04/2006

Health IT Consultant, Infozorg BV, Oosterbeek (NL)

Tasks/ responsibilities:

- Advising homecare foundations in IT management, change management and business intelligence;
- Analyzing, modelling, optimizing business processes in healthcare;
- Implementing and managing various healthcare information systems;
- Functional application maintenance of various healthcare applications;
- End user training and functional testing of healthcare applications.

EDUCATION

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|-------------|----------------------------------------------------------------|-------------------------|---------------------------------------|
| 2017 | Masterclass consultancy | Planned | December 2017 |
| 2016 | Change Management Foundation Change Management Practitioner | Issue date certificate: | December 9, 2016 December 22, 2016 |
| 2011 | PRINCE2™ Practitioner | Issue date certificate: | April 28, 2011 |
| 2007 | PRINCE2™ Foundation | Issue date certificate: | December 3, 2007 |
| 1997 - 2002 | Medical Informatics University of Amsterdam (NL) | Issue date doctorate: | June 28, 2002 |
| 1990 - 1997 | High school, Trichter College at Maastricht (NL) | Issue date diploma: | July 4, 1997 |

TRAINING

| | | |
|------|--------------------------------------------|---------------------|
| 2014 | Practical Project management with NLP | Ruysdael |
| 2013 | Ifa EMR customization | Ifa systems AG |
| 2012 | Ophthalmic EMR concept | Ifa systems AG |
| 2011 | ADM940 - SAP Authorization Concept | Magma IT Solutions |
| 2008 | Academy SAP for Healthcare | SAP Netherlands |
| 2008 | Cognos 8 BI Report authoring & modeling | IBM |
| 2005 | Effective business writing | Schouten & Nelissen |
| 2004 | Training communication and advisory skills | Infozorg BV |
| 2003 | Business Objects 5.x | Infozorg BV |



PROJECT OVERVIEW (SUMMARY 2003 - 2017*)

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|----------------|-----------------------------------------------------------------------------------------------------------------------------|
| 2017 - ongoing | Implementation Patient monitoring & HiX PDMS, Saxenburgh groep, Hardenberg (NL) |
| 2017 - ongoing | Implementation Ophthalmic EMR Epic Kaleidoscope, Amphia ziekenhuis Breda (NL) |
| 2016 | Implementation Exact Online Project Management, de ZorgInfoStraat, Apeldoorn (NL) |
| 2017 | Feasibility study Implementation ZEISS FORUM, Elkerliek ziekenhuis, Helmond (NL) |
| 2016 - 2017 | Realization of a future proof healthcare administration, ZINN-zorg (NL). |
| 2015 | Business plan for a future-proof Healthcare administration, ZINN-zorg (NL). |
| 2014 | HSMR analysis and medical record research within several Dutch Hospitals (NL). |
| 2012-2016 | Implementation of the ifa EMR for ophthalmology, Rotterdam Eye Hospital (NL). |
| 2012 | Implementation of the ifa EMR for ophthalmology, German Eye Clinic, Tirana, Albania. |
| 2011-2012 | Implementation of the ifa EMR for ophthalmology, Jakarta Eye Center, Jakarta, Indonesia. |
| 2010-2011 | SAP IS-H implementation (HIS), Radboud University Medical Centre, Nijmegen (NL). |
| 2008-2010 | SAP IS-H i.s.h.med implementation (HIS/EMR), Maastricht University Medical Centre, Maastricht (NL). |
| 2006-2008 | Implementation of patient safety management system MIP-expert in 13 hospitals (NL). |
| 2006-2008 | The system development of the patient safety management system for Dutch hospitals (NL). |
| 2008 | The development and implementation of a Business Objects universe for the patient safety management system MIP-expert (NL). |
| 2007-2008 | The development and implementation of a complication management system for Dutch Hospitals (NL). |
| 2007-2008 | The development and implementation of a patient risk analysis information system (NL). |
| 2007 | The implementation of a complaints management system for Dutch hospitals (NL). |
| 2005-2006 | The system integration of two home care information systems (NL). |
| 2003-2006 | The application management of several home care information systems for several (5) home care institutions (NL). |
| 2004-2005 | The implementation of a front office application for a home care institution (NL). |
| 2003-2006 | Modelling and optimizing business processes within several (5) home care institutions (NL). |
| 2004-2005 | The implementation of the 'iO' (electronic time writing application) for a home care institution (NL). |
| 2003-2004 | The implementation of invoicing functionality with CARESS at a home care institution (NL). |
| 2003 | The implementation of a content management system (CMS) (NL). |

** detailed project overview with role and responsibility description available upon request*

COMPUTER SKILLS

- Operating systems: Windows XP – Windows 10, Windows server x
- Office suite: MS Office 2003-2010, Office 365, Microsoft Project, MS SharePoint
- Business intelligence: Cognos 8, Business Objects 5.x, SAS, SPSS
- Business Process modelling: BPM Protos, TCG Process publisher, MS Visio 2010+
- Healthcare information systems: ifa EMR (ophthalmology), SAP IS-H, i.s.h.med, AICE, ROCS, ZON, Caress, Cura, DBS, iO, RegCare Klacht, RegCare incident, MIP-expert
- Healthcare information standards: HL7, DICOM, EDIFACT, IHE, SNOMED CT, ICD-9, ICD-10(CM)

LANGUAGES

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|---------|-----------------|----------|--------|
| Dutch: | Mother language | English: | Fluent |
| German: | Basic | French: | Basic |

PERSONAL INTEREST

Travelling, cryptocurrency/blockchain, drones, photography, running

REFERENCES

Excellent references available upon request, also on LinkedIn profile.

RECOMMENDATIONS

<https://nl.linkedin.com/in/smilington>