

RESUME

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Location: Indore, INDIA

➤ Objective:

Looking for the opportunity to showcase and enhance my skills based on the requirements. With my ability of being self-oriented individual to handle multiple teams looking for a leadership opportunity

➤ Summary

- Experience in Software Manual Testing including mainframe testing, database testing, and automation.
- Worked on Keyword driven, Data driven, module driven testing.
- Preparation of Test Strategy, Test Planning, Test Estimation using standard estimation techniques.
- Staging Tool Macro to automate test validation of data posted in backend tables.
- Testing Methodology- Iterative, Use Cases based testing, Agile
- Knowledge and use of IBPM.
- Domain experience- BFSI- Banking, Pension, Retirement Investments Services, Healthcare Domain.
- Knowledge of Database concepts and SQL. Well Versed in writing SQL queries.
- IBM-DB2-730 fundamentals certified.
- IDSTQB Certified.

➤ Technical Skills

- Domain - Banking, Pension, Healthcare
- Programming Languages – VB scripting, JavaScript
- Operating System – Windows, Ubuntu
- Automation Tool - Quick Test Professional, Excel Macros
- Tools/DB/Packages - HP Quality Center, ALM, SQL Server, Jira
- Use of different efficient tools for reports comparison.

➤ Competencies:

- Effort and Schedule management, Estimation of New Releases.
- Quality Assurance and Process Management; Risk Management, raising Red Flags.
- Test Artifacts- Sign off, Test reports, Test Strategy, Best Practices doc.
- Collaboration with team, with developers, BA.
- People Management (coaching, mentoring, team building etc.)
- An effective communicator with excellent relationship building & interpersonal skills. Possess a flexible & detail oriented attitude
- Self-motivated quick learner and result oriented person.
- Good Team handling capabilities.
- Handling multiple Testing projects at a time
- Good at Requirements gathering and documenting them.
- Experience in project managing for the scrum teams.

➤ **Professional Certifications**

- ISTQB
- LOMA 280 (Principles of Insurance)
- IBM DB2 730 Fundamentals certification.

➤ **Professional Qualification**

- Bachelor of Engineering - 72%

➤ **Achievements / Awards**

- Appreciations from HO for automating the application via QTP.
- Appreciations from developers and BA's for getting deeply involved into understanding the requirements as per business.

➤ **Employment Details**

Total Experience: 5.5+ Years

- Principal Global Services Pvt. Ltd. - Associate QA Analyst
- Virim Infotech Pvt. Ltd. - Sr. Software Tester/QA Lead
- Working as a Freelancer for multiple projects including BlockChain technology.

➤ **Portfolio**

❖ **Pricing & Services Redesign (JAN 2012 – Feb 2013)**

Description:

Includes client facing as well as internal applications. Based on the different services plans client has opted for.

Domain and Tools- Pension – pension plans of Clients, QTP, ALM, Jira, Mainframe, DB2, Express subtypes

❖ **Expenses to ABP & ESA (Feb 2013 – Jan 2014)**

Description:

Includes client facing as well as internal applications. The expenses that were calculated at the backend which were difficult for client to understand when at a point they want to know about their charges & benefits. This application helped client to understand them. Also when there were some changes in the existing plans with this ESA application client can easily understand about the changes also merging e-signature facility with these applications.

Domain and Tools- Pension – Providing ESA reports to clients, understanding of ESA Reports, Understanding of ABP's for the expenses calculation of services provided to clients, QTP, ALM, Jira, Mainframe, DB2, Express subtypes

❖ **e-Signature (Dec 2013 – Nov 2014)**

Description:

This was a facility provided to the customers from Principal with enhancement in technology. It was kind of all together a new facility and a complex project.

Domain and Tools- Pension – understanding the importance of eSignature to client., QTP, ALM, Jira, Mainframe DB2, Express Subtypes.

❖ **Distributions to IBPM (Sep 2014 – Jan 2016)**

Description:

Includes client facing as well as internal applications. All the backend distributions processes were now supposed to be handled via web after this application is in place.

Domain and Tools- Pension – understanding the distributions and withdrawals of charges as per the service opted by client , QTP, ALM, Jira, Mainframe DB2, Express Subtypes, IBPM. Selenium IDE.

❖ **MedX Global Payments Services (Feb 2017 to May 2017)**

Description:

Includes client facing applications. Based on the different services provided by Ambulance companies, Hospitals & UC.

This project was designed to give a web app to replace JefBar systems. It handles the claims & payments for Ambulances Company, Hospitals, and UC.

Domain and Tools- HealthCare –Claims, MySql

❖ **TriTech Revwnue Guard (Feb 2017 to May 2017)**

Description:

Includes client facing applications. The revenue of different clients of Trittech was visualized from WebApp which was before just a database (Sweet System) and very complex old system.

Domain and Tools- HealthCare –Claims, MySql

❖ **WPR (Feb 2017 till date)**

Description: It is an e-commerce site used for the Laboratory maintenance.

Domain and Tools- E-Commerce. Jira

❖ **Decentralized Cryptocurrency (June 2017 till date)**

Description: It is a desktop based app for DEX called Agama wallet. It is widely used for cryptocurrencies trading.

Domain and Tools- Desktop App for the currency exchange business. For Win, Linux & OSX

➤ **Different Roles & Responsibilities:**

- Requirement Analysis, Test Scenarios, Test case writing/execution
- Identifying test scenarios and writing test cases.
- Execution of test cases, reporting and tracking defects.

- Understanding of the complex requirements those were tied to various different sources.
- Coordinating with BA & Dev team.
- Individually handling multiple different use cases.
- Working in team with good team spirit.
- Identifying test scenarios and writing test cases.
- Execution of test cases, reporting and tracking defects.
- Preparation of Test Summary reports.
- Reporting and tracking defects in Quality Center, ALM, and JIRA.
- Creating Various Test Reports- Test Executions, Test Summary, Defect Reports etc. in Quality Center.
- Analysis of the test cases for Automation Feasibility
- Automation Test planning and effort estimation
- Designing of the automation suit functional in QTP
- Review automation script developed by associates
- Execution of Regression tests for various releases for different environments
- Creating Automation Best Practices Documents
- Walkthrough of automation scripts to Service Teams.

➤ **Personal Profile**

Languages known	:	English, Hindi
Nationality	:	Indian
Date of Birth	:	19-01-1988
Gender	:	Female
Marital Status	:	Married

I hereby declare that the information given hereinabove is correct to the best of my knowledge and belief.

Date : 08/Jan/2018
Place : Indore, INDIA

(Richa Goyal)