# RESUME

#### **OVERVIEW:**

- I have a keen eye for Quality, analysing and learning new technologies to keep myself motivated and have a Steep Learning Curve. I have developed 2 applications, one web-based (*ExpertMedSlot*) and other on iOS (*Stipple App*) with help of an IT consulting firm.
- Responsible for the framework, designing, application development and testing of both *ExpertMedSlot* and *Stipple App*.
- Jointly developed (with a friend) a standalone software for Clinic Management for a paediatrician and an eye surgeon on VB 6.0 and MS Access in 2011.
- I did extensive manual debugging/testing for iOS issues for every module and scenarios with documentation for easy reference and for further White Paper collaboration.
- I have knowledge on Twilio & Sendgrid services for SMS and E-mail notification with template creation.
- I have successfully hosted 2 of our websites on AWS S3 using VPC and Static Hosting options without Route53 (2 of those with third-party domain registrars).
- Co-founded a firm (*ShrAM Technologies Pvt Ltd, Kolhapur*) in 2015 with focus on Healthcare BPO, primarily providing end-to-end services (transcription, billing & records summarization). My roles have shifted from team, accounts and resource management to client interactions, IT development/support, expansion and diversification.
- I created opportunity in medical records summarization for our firm with a pilot request to our client, even with zero knowledge about it. The client provided with the set of patient records running in 1000s of pages and expected the report within 24 hours, which I successfully delivered. Since then we have forayed into records summarization business and cater to 3 clients.
- I have thorough knowledge of USA' HIPAA and UK' DPA compliance and security measures. I have scored 100% on every quarterly tested HIPAA tests.
- I have well-spent 17 years in Quality Analysis of medical reports with major chunk in US Healthcare Industry.
- Comfortable with time zones. Led a team of 32 remotely based employees spanning through the India and a few from overseas on an US-based transcription project, which lasted for about one year.
- College-dropout (2002), 5<sup>th</sup> semester Mechanical Engg. from VTU, Belgaum.

#### **\*** FORESIGHT & PLANS:

- I have enrolled myself for online training on *A Cloud Guru* to become a Certified Solutions Architect-Associate and have attempted 80% of the course material up until now with 84% result overall, & plan to attempt and clear the exam by last week of January 2018.
- I am going through basics of HTML, CSS, Java Script & NodeJS so that I can leech and integrate the *ExpertMedSlot* application on AWS for security, compliance and scalability issues, which is currently scattered on GoDaddy and AWS.
- I am planning to acquire AWS' CSA Professional certificate in 2019 to bring credibility and sustenance in what I have planned to foray into.

## **WORK EXPERIENCE:**

✓ **Company:** ShrAM Technologies Pvt. Ltd., Kolhapur

**Designation:** CEO/Co-Founder (From October 2015)

#### Roles:

- Overlooking in-house IT Development, market analysis and handle UK Clientele, primarily medico-legal business.
- Head a small and enthusiastic team in medical records review/summarization department managing quality and disbursal of reports in time.
- Currently, my utmost focus is catering to medico-legal fraternity in UK. I am working with 4 clients as of now with 8/10 feedback rating w.r.t. quality and turnaround time.
- I am responsible for client hunts, client interactions and timely response to their feedbacks, in turn to achieve excellent results for the team.
- Company: Nuance Transcription Services, Home-Based
  Designation: Medical Language Specialist (July 2010 August 2015)

**Role:** Editing and proofreading of speech-recognised medical reports.

✓ Company: CBay Systems Ltd., Pune

**Designation:** Senior Quality Analyst (April 2009 – June 2010)

**Role:** Managing a team of 10 subordinates with proofreading of their transcribed reports and enhancing their skills.

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✓ **Company:** Accentia Technologies, Bangalore

**Designation:** Quality Analyst (January 2006 – March 2009)

**Role:** Editing and proofreading of transcribed medical reports.

✓ Company: N S Infotech, Bangalore

**Designation:** Insurance Claim Processing Associate (Voice) (November 2004 – December 2005)

**Role:** Calling US Insurance Companies w.r.t. paid/denied medical insurance claims, maintaining the log sheets and updating with appropriate status.

✓ **Company:** Cranberry Systems, Pune

**Designation:** Medical Transcriptionist (August 2002 – October 2004)

**Role:** Transcribing medical reports.

## **\*** Co-curricular Activities & Achievements:

- ▲ Participation in National Level Paper presentations at:
  - ✓ QUANTUM 2002 organized by RIT, Rajaramnagar; Topic was "Mechatronics – A case study" for which we won 2<sup>nd</sup> prize.
  - ✓ Madras Management Association & Velammal Engg. College 2002, cosponsored by The Economics Times, and NIIT, Chennai; topic was "Reasons for the Stagnation of Indian Economy & Recommended Action Plan."
  - ✓ Final Round Qualifier in MT Quiz organized by www.mtindia.org
- Merit certification in State Level Paper presentation at 15<sup>th</sup> CSI Karnataka Student Convention, Bangalore – 2001, for topic "VLSI-A New Era of ICs."
- ▲ First prize in Paper presentation organized by the Katwa Infotech Ltd. Belgaum, for topic "Coronary Artery Disease-A case study," in Feb 2002.

## **\*** Educational Qualification:

B.E. (Mechanical Engg.) – 1999-2002

Maratha Mandal Engineering College, Belgaum (Karnataka), Vishweswaraiah Technological University, Belgaum

## Computer Skills:

- ✓ Highly skilled in MS Office (Word, Excel, PowerPoint, OneNote, Outlook & Access).
- ✓ Working knowledge of HTML and AWS (VPC, S3, Static Hosting, EC2, Route53).

## Nitin M. Mane

Personal Information:	
Name:	Mane, Nitin M.
Date of Birth:	November 19, 1980
Address:	#365/25, "Manas," Opp Vinayak High School, Shahapur, Ichalkaranji - 416115
Marital Status:	Married
Children	Тwo
Nationality:	Indian
Languages able to read and write:	English, Hindi, Marathi, and Kannada

I hereby declare that the information furnished above is true to the best of my knowledge.

-Mane, Nitin M. 18<sup>th</sup> Dec 2017