

TOBY FERDENZI

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2:1 Master's Degree in German & Business Studies
Edinburgh University
International Business in the German language
Erasmus programme, Tübingen University
Distinction in Spoken German

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A-Level: 3 - 1 at grade A, 2 at grade B

PERSONAL PROFILE:

Project Manager & Scrum Master with background in tier-one investment banking & digital agencies. Active in Digital Banking, Capital Markets & Technology sectors with focus on delivery and maintenance of regulatory change / digital transformation projects & business development. Responsible for augmented reality in banking PoC development and Blockchain presentation support. Agile and waterfall project methodologies.

CAREER SUMMARY¹:

<i>Feb 2016 to present</i>	DIGITAL BANKING, TREASURY & CAPITAL MARKETS ADVISORY <i>Everis (NTT Data), London</i>
<i>Oct 2013 to Feb 2016</i>	DIGITAL ACCOUNT & PROJECT MANAGER <i>Athlon, London</i>
<i>Jul 2012 to Jan 2013</i>	DERIVATIVES CLEARING - ACCOUNT MANAGER - contract <i>Goldman Sachs International, London</i>
<i>Oct 2011 to Apr 2012</i>	GLOBAL OPERATIONS CONTROLLER - contract <i>Barclays Investment Bank, London</i>
<i>May 2011 to Aug 2011</i>	CLIENT MIDDLE OFFICE - FIXED INCOME ALLOCATIONS - contract <i>Goldman Sachs International, London</i>
<i>Oct 2009 to Aug 2010</i>	OPERATIONAL & CREDIT RISK MANAGER <i>Mitsubishi UFJ Trust International, Singapore</i>
<i>Jun 2007 to Aug 2008</i>	OPERATIONAL RISK CONTROLLER <i>Morgan Stanley, London</i>

EVERIS (NTT DATA), London

Everis is a multinational consulting firm offering business solutions covering all aspects of the value chain, from business strategy through to systems implementation.

DIGITAL BANKING, TREASURY & CAPITAL MARKETS

TSB / Sabadell – Open Banking & PSD2 Change, Senior Project Manager

Senior project manager for PSD2 project and PMO for UK business and Spanish IT teams for UK retail bank recently bought by Spanish banking group. Developed Business Requirements based on EU RTS and FCA / Payment UK guidelines. Managing team of data architects and security specialists to develop RESTFUL open APIs for PSD2 based on requirements and defining customer journeys. Organised, planned and delivered week-long series of Workshops in Barcelona to develop API interface and SDD documents based on requirements with business SMEs and IT teams. Participating member of Payments UK PSD2 Stakeholder

¹ Any gaps related to international re-location, contracting and travel

Group. Opex and Capex budget management. Through our successful involvement in this project we have been able to place headcount in additional bank departments and position ourselves as a go-to supplier.

Santander – Scrum Master / Project Lead

Scrum master and programme lead for a big data lake transformation program across finance, risk and accounting functions for Spanish Investment bank. Responsible for establishing and working with teams of front and back-end developers, UX and visual designers. Technologies used in project include Apache, Hadoop & Cloudera. Responsible for project delivery and agile methodology / scrum principle coaching within team. Working closely with Product Owners to produce User Stories, Spikes and Epics. Facilitation of all scrum ceremonies and management of outputs in JIRA. Developed Master Services Agreement for everis and client and introduced our sister agency RMA to the client who undertook much of the design and UX work and have gone on to be an established supplier to the client.

Bank of Tokyo Mitsubishi – Business Analyst / PMO

Responsible for establishing and running the IT PMO team for European Global Markets Division within Japanese mega-bank for major trade related IT replacement project. In my role as Senior Business analyst, I managed 2 x business analysts and oversaw their development of business requirements & detailed process flows, RAID logs (risk, actions, issues & decisions, status reports, Issue lists & QA lists. I reported business requirement gap analysis to Senior Bank stakeholders. I established the Stakeholder governance and communication structure across multiple regions and reported the work breakdown structure (WBS) to Tokyo management. I organized and lead requirements gathering working groups and work streams. Through my successful management of this project I was able to place everis on the bank's PSL for future projects.

ATHLON, London

Athlon creates digital products & services that form valuable human connections & drive business success.

ACCOUNT & PROJECT MANAGER

Responsible for client account and project management across all FS and FinTech accounts. This includes end-to-end project management from selling to scoping, contracting and SLAs, budgeting, project planning, delivery, quality assurance, user acceptance testing, reporting and client stakeholder management for some of Athlon's largest and most complex deliveries. Managing scrum teams of up to 9 including digital developers and UX experts with daily scrum stand-ups. Functional & Technical requirement gathering & specifications; business requirements scoping across key business areas and production of requirements documents for sponsors and client stakeholders. Producing project plans & corresponding delivery roadmaps. Weekly RAG reporting to clients & sponsors. I am proficient in agile and waterfall delivery methods and a certified scrum master. My success in this role has led to 15% growth in client revenue on my main account & 3 new sister projects.

GOLDMAN SACHS INTERNATIONAL, London

Goldman Sachs Group, Inc. provides a wide range of financial services to a substantial and diversified client base that includes corporations, financial institutions, governments and high-net-worth individuals.

DERIVATIVES CLEARING - ACCOUNT MANAGER

Responsible for the margining of 20 German-speaking clients' institutional futures accounts across the EUROLUX region. Management of trade breaks, payments, trade bookings, trade allocations, Give-up agreements, commissions & fee queries. Managing internal and on-exchange global position transfers. FTP of 3 clients onto the new GS360 portal and streamlined their trade allocation process. Notification & management of Exercise & assignments, Collateral and Flex expiries. I covered the following markets: EUREX, ICE, NYBOT, TSE, OSE, HKFE, SFE, NYMEX, CME, OMX, LIFFE and the following products: Equity index futures, Options, Options on futures, Commodity futures, Fixed income futures.

BARCLAYS INVESTMENT BANK, London

Barclays Investment Bank provides financing and risk management services.

GLOBAL OPERATIONS CONTROLLER

As the Global point-person for the weekly Ops Control (OPC) Report I validated & consolidated breaks data for the head of OPC presented in a weekly meeting to MDs. I was responsible for a number of reports including: Market volatility reporting, Intra-day APAC cash breaks & Monthly E2E attestation reporting.

GOLDMAN SACHS INTERNATIONAL, LondonCLIENT MIDDLE OFFICE - FIXED INCOME ALLOCATIONS

Liaison function between front office and client. Full client management including account set-up, SSI instructions and resolution management. Responsible for booking / matching sales-side of all bond & repo trades in Sales Work Station (SWS) and allocating splits to client funds in high-volume, high pressure environment. Supported Frankfurt sales desk using German language then on to Scandinavian, Middle East, UK Banks, UK clients and Central Banks. Resolving mismatching trades between sales & trading. Confirm delivery and management. Reporting failing trades and post settlement trade-data to senior management.

mitsubishi UFJ TRUST INTERNATIONAL, Singapore

Mitsubishi UFJ Securities is the investment banking business of the Mitsubishi UFJ Financial Group (MUFG).

OPERATIONAL & CREDIT RISK MANAGER

Products: 100% Fixed Income Corporate and Government Bonds. Daily-trade, Flat-position, Counterparty Exposure, Cancel & Amended Trade and Bond Position Reporting. New counterparty research. Client account opening research & procedures. MAS Material Outsourcing Assessment, policy & reviews. Incident reporting, Event reporting, Incident Mitigation. Country Risk Assessments for EMEA and SE Asia. Customer Due Diligence & Know Your Client Assessments. EUC (end user computing) project team lead. Sovereign Debt Monitoring – project team lead. Stress Scenario Creation for ICAAP. Operational Statistics Reporting to MUTB Tokyo. Annual Business Impact Analysis for Singapore Branch.

MORGAN STANLEY, London

Morgan Stanley is a global financial services firm and a market leader in securities, asset management and credit services.

OPERATIONAL RISK CONTROLLER

Identifying and evaluating management focus items according to Basel 2 risk levels. Collating and assessing operational risk incidents reported in the Risk Incident Tracking Application (RITA). Maintaining RITA and RADAR (Risk Assessment Detection & Reporting) platforms. Collating and assessing open internal audit and SOX findings. Developing standard KR indicators and metrics to measure risk levels and control effectiveness. Working closely with and regular presentation of monthly management information reports to FCG managing directors. Projects – EUC applications risk champion.

Professional Qualifications Certified Scrum Master 2015
Risk Management Institute Singapore – Credit Risk Certified
Industry Professional

Additional Skills	Systems & Software	Fixed Income	Listed Derivatives	Interest Rate Swaps	Regulations
	Microsoft Office & project	Bloomberg	Crash	Pyramid Sphinx	MiFID 2
	Google Analytics	Repo Reflex	Crystal	MUREX	FRTB
	Basecamp	SWS	Titan	MTS Ana	BASEL 2 & 3
	Tom's Planner	IAM	Tbs	Wall street Systems	CASS
	Redmine	Oasys	Jira	Quic	COBS
	MailChimp	Gemma	Rasor	Raptor	SOX
	SharePoint	Market Access	Commodore	Sentry	Dodd Frank
	Cloudera	TradeWeb	GS 360 Portal	Mario	Volcker
	Hadoop	SuperMatch	GMI	ECS BESS	Reporting
	Apache	Ice	RITA RADAR	INDOX	PSD2
	Gitlab	Factory	iMatch	OVS	Open-
	Serenity			Oracle IPM	Banking
	CMS				
	Umbraco				
	WordPress				

